

### **Course Specification**

## HMS 3311 Organizational Behaviors

### Department of Medical and Public Health Secretary

## Collage of Allied Health Sciences, Suan Sunandha Rajabhat University

The second semester of 2021

#### Section 1 General Information

1. Subject and code

Code HMS 3311

Subject Organizational Behaviors

**2. Credit** 3 (3-0-6)

3. Course and subject

3.1 Course Bachelor of Sciences (Medical and Public Health Secretary)

3.2 Subject Elective subject

4. Professor in-charge and lecturer

4.1 Professor in-charge Dr.Tipvarin Benjanirat, Ph.D. (Buddhism and Philosophy)
4.2 Lecturer Dr.Tipvarin Benjanirat, Ph.D. (Buddhism and Philosophy)

5. Contact Collage of Allied Health Sciences, Suan Sunandha Rajabhat University

e – mail: tipvarin.be@ssru.ac.th

6. Semester / education year

6.1 Semester The 2<sup>st</sup> semester of 2022

6.2 Expected student 20

7. Pre-requisite None8. Co-requisites None

**9. Place** Collage of Allied Health Sciences, Samut Songkram Education

Center, Suan Sunandha Rajabhat University

**10. Recent modification** November 16, 2022

## Section 2 Purpose and Objective

### 1. Purpose of the subject

- 1. To understand the important of Organizational Behaviors
- 2. Effectively apply the knowledge in professional practice
- 3. Effectively cooperate with multidisciplinary professional

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## 2. Purpose of subject development

- 1. Understanding core concepts of the subject
- 2. Understanding Organizational Behaviors
- 3. Able to apply the knowledge with professional tasks

## Section 3 Management

### 1. Subject definition

Concept and important, theory and organization in all aspects, development of organization related to human behavior, staff satisfaction, motivation, attitude and knowledge acceptance, leadership, concept of organization norm, relationship and team efficiency, personal behavior against changing process, organization development

### 2. Teaching hours per semester

Lecture	Tutorial	Practice	Self study
(hours)	(hours)	(hours)	(hours)
45	On request	-	90
In classroom 30			
and Online 15			
hours.			

## 3. Consulting hours per weeks for individual

- 3.1 Individual counseling at staff lounge on 5 floor.
- 3.2 Mobile 095-9953289
- 3.3 E-mail tipvarin.be@ssru.ac.th
- 3.4 Internet/web-board www.teacher.ssru.ac.th/tipvarin be

### Section 4 Student knowledge development

#### 1. Moral and ethics

	1.1	Moral	and	ethics	deve	lopmer	١t
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- O 1) Being virtuous, ethical, selfless, honest
- O 2) Have awareness of professional ethics
- O 3) Discipline in compliance with social and professional rules.
- 4) Respect the rights and listen to the opinions of others. as well as respecting the values and dignity of human beings

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#### 1.2 Method

- 1) Organize activities both within and outside the curriculum that promote morality and ethics, such as praising students for doing good deeds benefit the public and have sacrifice
- 2) Organize teaching and learning activities with content that promotes morality and ethics and emphasizes professional ethics.
- 3) Create an organizational culture in order to instill in students discipline. including attending classes on time Dress according to the rules of the university and knowledge of professional regulations
- 4) Organize activities that involve teamwork. and ability to resolve conflicts (1) assessed by participating in discussions and answering questions during lecture hours; 1.3 Evaluation

#### 1.3 Evaluation

- 1) Assessed based on honesty in studies, project work, and exams without copying other people's work as their own. not cheating in the exam by assessing the number of fraudulent acts in the examination
- 2) Follow up and assess from graduate users or organizations where graduates work upon graduation
- 3) Assessed by punctuality in attending classes, submitting assignments within the specified time period. and participation in activities
- 4) Assess the student's participation in both internal and external activities that have been organized. including responsibilities in the duties assigned

### 2. Knowledge

### 2.1 Knowledge development

- O 1) Living knowledge
- Understanding the current condition
- O 3) Realize to follow the rules

#### 2.2 Method

- 1) Lecture with 2-ways communication with example
- 2) Situation analysis and presentation
- 3) Knowledge summary with simplified diagram

## 2.3 Evaluation

- 1) Midterm and final examination
- 2) Class participation and discussion
- 3) Qualified task according to the theory
- 4) Assessed based on professional experience training course

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l thinking, and knowledge gained from
em solving appropriately.
v development

#### 3. Intellectual skill

## 3.1 Intellectual skill development

1) Be able to apply basic knowledge, analytical thinking, and knowledge gained from practice to creatively apply rational and systematic

O 2) Able to apply knowledge and skills to problem solving appropriately

#### 3.2 Method

- 1) Assignment
- 2) Situation analysis and presentation

#### 3.3 Evaluation

- 1) Assignment presentation
- 2) Situation analysis and discussion

## 4. Interpersonal relationship skill and responsibility

## 4.1 Interpersonal relationship skill and responsibility development

- 1) Appropriate role in working place with leadership and relationship. Capable to be the member or leader with appropriate role in the firm.
  - O 2) Self and group responsibility including firm and social.
  - O 3) Academic skill with initiative analysis

#### 4.2 Method

- 1) Group assignment and presentation
- 2) Group activity

### 4.3 Evaluation

- 1) Assignment presentation
- 2) Team participation observation

## 5. Numerical analysis, communication and intellectual skill

## 5.1 Numerical analysis, communication and intellectual skill development

- O 1) Selection and application of statistic
- 2) Regular using of informative technology for data collection and presentation
- O 3) Efficient communication

### 5.2 Method

- 1) Assignment and presentation
- 2) Case study and presentation

#### 5.3 Evaluation

- 1) Anatomical application and health solution presentation
- 2) Case study and presentation

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Note Curriculum Mapping

Main purpose

**O** Minor purpose

	Section 5 Teaching plan and assessment									
1.	Teaching plan									
Week	Topic	Hours	Activities and Learning objective	Methods / tools	Evaluation	Lecturer				
1	General Basic Psychology  - Objective of the subject  - Evaluation system  - Agreement to attend class  Introduction  - Test before class  - Definition of organizational behavior  - The importance of	3	- Q&A - Pre – test - Introduction - Definition & The importance of organizational behavior	- Describe the content using Power point Group activities	LO: The students have know about the coursework agreement and the assessment scoring criteria	Dr. Tipvarin Benjanirat				
2	organizational behavior  - Content : knowledge about the organization, consisting of elements of the organization type of organization, organizational process, organization principles	3	- Power Point media for a lecture on consisting of elements of the organization type of organization, organizational process, organization principles - Example - Situation	- Describe the content using Power point Q&A - YouTube media	LO: The students have know about consisting of elements of the organization type of organization, organizational process, organization principles	Dr. Tipvarin Benjanirat				

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Week	Topic	Hours	Activities and Learning objective	Methods / tools	Evaluation	Lecturer
3		3	- Power Point media for a lecture on	- Describe the	- LO: - The students have know	Dr. Tipvarin
			concept of organizational theory i.e.		about concept of organizational	Benjanirat
	Content : concept of		meaning of organizational theory	· ·	theory i.e. meaning of	
	organizational theory i.e. meaning		Benefits of Studying Organization	- YouTube media	organizational theory Benefits of	
	of organizational theory Benefits		Theory types of organizational	- google media	Studying Organization Theory	
	of Studying Organization Theory		theory concepts of organizational	- Q&A	types of organizational theory	
	types of organizational theory		theory Evolution of Organization		concepts of organizational	
	concepts of organizational theory		Theory		theory Evolution of Organization	
	Evolution of Organization Theory		- Example		Theory	
	2 votation of organization meany		- Situation / Case study			
			- Search for information In			
			Psychology of Response			
4			- Power Point media for a lecture on	- Online google meet	LO: - The students have know	Dr. Tipvarin
	Content : The evolution of the	3	The evolution of the organization	- Describe the	about The evolution of the	Benjanirat
	organization which affects the		which affects the behavior of	content using Power	organization which affects the	
	behavior of individuals at work.		individuals at work. human behavior,	point.	behavior of individuals at work.	
	human behavior, attitude,		attitude, perception, learning	- YouTube media	human behavior, attitude,	
	perception, learning		- Example	- Quizizz	perception, learning	
			- Situation	- Q&A		

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5	Content: The evolution of the	3	- Power Point media for a lecture		LO: - The students have know	Dr. Tipvarin
	organization which affects the		on The evolution of the		about The evolution of the	Benjanirat
	behavior of individuals at work. in		organization which affects the	- Online google meet	organization which affects the	
	terms of motivation to work and		behavior of individuals at work. in	- Describe the	behavior of individuals at work.	
	behavior of individuals in work		terms of motivation to work and	content using Power	in terms of motivation to work	
	Extra sensory perception		behavior of individuals in work Extra	point.	and behavior of individuals in	
			sensory perception	- Video material	work Extra sensory perception	
			- Example	sorting of content		
			- Situation	- Quizizz		
				- Q&A		

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Week	Topic	Hours	Activities and Learning objective	Methods / tools	Evaluation	Lecturer
6	Content: The concept of group	3	- Power Point media for a lecture		LO: The students have	Dr. Tipvarin
	behavior, including group		on The concept of group behavior,		know about The concept	Benjanirat
	behavior in the organization. form		including group behavior in the	- Describe the content	of group behavior,	
	of communication within the		organization. form of	using Power point.	including group behavior in	
	organization group of people		communication within the	- YouTube media	the organization. form of	
	within the organization group		organization group of people within	- google media	communication within the	
	performance		the organization group performance	- Quizizz	organization group of	
			- Example	- Q&A	people within the	
			- Search for information In Theories		organization group	
			of Learning		performance	
7	Content: Working as a team,	3	- Power Point media for a lecture	- Online google meet	LO: The students have	Dr. Tipvarin
	including a group of people		on Working as a team, including a	- Describe the content	know about Working as a	Benjanirat
	within the organization. group		group of people within the	using Power point	team, including a group of	
	performance Meaning and general		organization. group performance	- Group activities	people within the	
	characteristics of the team		Meaning and general characteristics	- Quizizz	organization. group	
	Efficient team development		of the team Efficient team	- Q&A	performance Meaning and	
	The role of a leader in team		development The role of a		general characteristics of	
	development		leader in team development		the team Efficient team	
			- Example		development The role	
			- Case study		of a leader in team	
					development	
8	Review before the midterm exam	3	Summarize the content on week 1-7	- Describe the content	LO: The students have	Dr. Tipvarin
				using Power point.	know about all content on	Benjanirat
				- Q&A	week 1-7	
9	Midterm exam	2	-	-	-	Dr. Tipvarin
						Benjanirat

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Week	Topic	Hours	Activities and Learning objective	Methods / tools	Evaluation	Lecturer
10	Content : Concepts of expression	3	- Power Point media for a lecture on	- Describe the content	LO: The students have know	Dr. Tipvarin
	in work such as expression,		Concepts of expression in work	using Power point.	about Concepts of	Benjanirat
	relationship, personality		such as expression, relationship,	- Project base learning	expression in work such as	
	development in work. Employee		personality development in work.	- Q&A	expression, relationship,	
	satisfaction employee morale		Employee satisfaction employee		personality development in	
			morale - Example		work. Employee satisfaction	
					employee morale	
11	Content: Organizational	3	- Power Point media for a lecture on	- Describe the content	LO: The students have know	Dr. Tipvarin
	Atmosphere & corporate culture		Atmosphere & corporate culture	using Power point.	about Atmosphere &	Benjanirat
	-		- Example	- Project base learning	corporate culture	
			- Situation / Case study	- Q&A		
12	Content : Concept of change	3	- Power Point media for a lecture on	- Describe the content	LO: The students have know	Dr. Tipvarin
	individual behavior in resisting		Concept of change individual	using Power point.	about Concept of change	Benjanirat
	change		behavior in resisting change	- Project base learning	individual behavior in	
	- Change Management and		- Change Management and	- Q&A	resisting change	
	Organizational Development That		Organizational Development That		- Change Management and	
	leads to the behavior of working		leads to the behavior of working		Organizational Development	
	together in the organization		together in the organization		That leads to the behavior of	
	effectively.		effectively.		working together in the	
			- Example		organization effectively.	
			- Search for information In Theories			
			of Learning			

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Week	Topic	Hours	Activities and Learning objective	Methods / tools	Evaluation	Lecturer	
13	Content: Concepts of	3	- Power Point media for a lecture	- Online google meet	LO: The students have	Dr. Tipvarin	
	organizational development,		on Concepts of organizational	- Describe the content	know about Concepts of	Benjanirat	
	including basic concepts of		development, including basic	using Power point.	organizational		
	organizational development.		concepts of organizational	- Case study	development, including		
	Definition of Organizational		development. Definition of	- Quizizz	basic concepts of		
	Development Important factors for		Organizational Development	- Q&A	organizational		
	organization development Reasons		Important factors for organization		development. Definition of		
	to develop the organization		development Reasons to develop		Organizational		
	general form of organizational		the organization general form of		Development Important		
	development		organizational development		factors for organization		
			- Example		development Reasons to		
			- Situation		develop the organization		
					general form of		
					organizational development		
14	Content: Concepts about organization	3	- Power Point media for a lecture on		LO: The students have	Dr. Tipvarin	
	development (continued)		: Concepts about organizational		know about : Concepts	Benjanirat	
	including organizational developmen		development (continued)		about organizational		
	Developing an efficient organization <sup>-</sup>		including organizational	- Describe the content	development (continued)		
	successful corporate development		development process Developing	using Power point.	including organizational		
			an efficient organization Tips for	- Project base learning	development process		
			successful corporate development	- Q&A	Developing an efficient		
			- Example		organization Tips for		
			- Situation		successful corporate		
					development		
15	Content: Quality of working life	3	- Power Point media for a lecture on	- Describe the content	LO: The students have	Dr. Tipvarin	
			Quality of working life	using Power point.	know about Quality of	Benjanirat	
			- Example	- Project base learning	working life		
			- Situation	- Q&A			

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16	Review before the Final exam	3	Summarize the content	- Describe the content	LO: The students have know	Dr. Tipyarin
-0	The state of the s		on week 10 - 15.	using Power point.	about all content on week	· ·
				- Q&A	10 - 15	·
17	Final exam	2	_	_	_	Dr. Tipvarin
	Tillat exam	2	_	_	_	Benjanirat

#### 2. Evaluation

Activity	Method	Week	Quotation
1	Participation in the class	1-15	20
2	Midterm Examination	9	30
3	Final Examination	17	30
4	Individual assignment	5,6,7	10
5	Group presentation	14	10

## Grading evaluation according to Suan Sunandha Rajabhat University

Grade	Range	Score
Α	86-100	4.00
A-	82-85	3.75
B+	78-81	3.50
В	74-77	3.00
B-	70-73	2.75
C+	66-69	2.50
C	62-65	2.00
C-	58-61	1.75
D+	54-57	1.50
D	50-53	1.00
D-	46-49	0.75
F	0- 45	0.00

### Section 6 Teaching material

#### 1. Standard textbook

- 1) Nutthaphan Ketchonan. (2008). Organizational behavior (Organizational Behaviors). Bangkok: SE-EDUCATION.
- 2) Nitipon Phutachot. (2016). Organizational behavior (Organizational Behavior). Third Edition. Bangkok: Chulalongkorn University.
- 3) Somyot Navi. (1997). Management and organizational behavior = Management and organizational behavior. First edition. : Manager. Bangkok.
- 4) Pornchai Likhitthammachot. (2002). Organizational behavior. Bangkok: O.S. Printing House.Bangkok.
- 5) Phipop Wachangngern. (2004) Organizational behavior. Bangkok : Pittaya alphabet. Additional material

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#### 2. Recommended material

- 1) http://jaitip1.blogspot.com/p/blog-page 25.html
- 2) https://sites.google.com/site/organization3001/3-3-naewkhid-phun-than-keiyw-kab-phvtikrrm-xngkhkar

### Section 7 Evaluation and subject development

## 1. Course efficiency evaluation by student

After finishing the course, the student will evaluate as followed;

### 1.1 Teacher evaluation

- Puncture
- Personality
- Polite speech
- Moral and ethical concern
- Capability in explanation
- Informed the topic's objective
- Teaching topics relevant to the objective
- Motivation and participation of the student

## 1.2 Subject evaluation

- Benefit to study the course
- Satisfactory to the course
- Other comment

### 2. Teaching evaluation

Assigned professor will do as followed;

### 2.1 Student evaluate the course and the teacher as above

## 2.2 Random observation for

- Personality
- Polite speech
- Moral and ethical concern
- Capability in explanation
- Informed the topic's objective
- Teaching topics relevant to the objective
- Motivation and participation of the student

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### 2.3 Teacher needs self-evaluation as followed;

- Appropriate preparing time
- Satisfactory to the subject
- Further development

## 3. Course development

- 3.1 The handout needs to be published at least a week prior to the class
- 3.2 Further evaluation according to the data of
  - The student outcome
  - Course evaluation by the student
  - Teaching evaluation
  - Teacher evaluation

## 4. Standard evaluation of the subject by student

The medical and public health secretary department has standard evaluation of the subject by the student in these topics;

- Clear and possible objective
- Practical learning related to the objective
- Practical learning aggravate the student to search and enhance self-study
- The evaluation process suitable with the objective and practical learning
- Using of theory and previous evaluation, if possible, for further planning and improvement

## 5. The plan for reevaluation and improvement the subject efficiency

By the end of semester, the teachers will have department meeting for further evaluation and improve the subject, including the student's grade evaluation. If there is any comment for further improvement, the subject will be adjust for the best solution.

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# Curriculum Mapping according to Program Specification

	Subject 1.Moral and ethics		2.K	nowle	dge		ellectu skill	4.Interpersonal relationship skill and responsibility			5.Analysis and communication skill					
		1	2	3	4	1	2	3	1	2	1	2	3	1	2	3
HMS3311	Organizational Behaviors	0	0	0	•	0	•	0	•	0	•	0	0	0	•	0